

Mobile Banking Terms and Conditions

This document is subject to the privacy policy available on the website <https://www.kenyabankers.coop> and is updated as at 6th May 2017

The purpose of this document is to list available services and related charges.

	Service	Charges in KShs. inclusive of 10% Excise duty where applicable
1.	Savings Balance Enquiry	11
2.	E-Statements	33
3.	Loan Balance Enquiry	11
4.	FOSA Withdrawal to M-Pesa to own phone via M-Pesa	60.50
5.	FOSA withdrawal to other phone via M-Pesa	60.50
6.	Loan Application Status	11
7.	Loan Balances	11
8.	Loan Amount Eligible	11
9.	Request for M-Loan	10%
10.	Pay M-Loan	No Charge
11.	Stima Token Loan	Not Activated
12.	Guarantor Statement	33
13.	Guaranteed Statement	33
14.	Dividend Amount Available	11
15.	Transfer Div Advance to FOSA	10%
16.	Funds Transfer	55
17.	Airtime	Free
18.	Token	22

Changes to this document

E-Statement, Guarantor report, Guaranteed report, Loan Balance Enquiry have been introduced.
Customer position enquiry has been removed

Navigation

Logout key is 000

Back one step key is 0

Back to main menu key is 00

New Registration, Pin Reset or Change of Mobile Number will require a complete filled Mobile services request form

NB. The platform is only available on Safaricom network

Any queries can be communicated via contacts in the privacy policy